



ABOUT TELECARE

Telecare is a family- and employee-owned company that has been treating individuals with mental health problems since 1965. We specialize in innovative, outcomes-driven services for high-risk individuals with complex needs. Our programs are recovery focused, clinically effective, and designed in partnership with local, county, state and other behavioral health organizations. We currently provide services in multiple states and have more than 2,500 employees.

CONTACT OAPEI

12440 E. Firestone Blvd., Ste. 3010
Norwalk, CA 90650-9331

Phone: 562-929-6688

Fax: 562-929-4778

OFFICE HOURS

Monday - Friday: 8:00 a.m. to 4:30 p.m.

REFERRAL GUIDELINES:

Community agencies, senior living facilities, and individuals can make referrals by contacting the clinical director via telephone or fax.

TELECARE CORPORATION

Older Adults Prevention & Early Intervention (OAPEI)

12440 E. Firestone Blvd., Ste. 3010
Norwalk, CA 90650-9331



ABOUT OAPEI

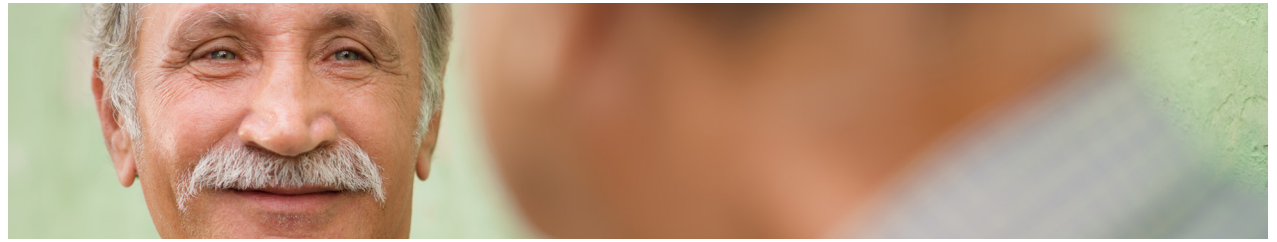
Telecare's Older Adults Prevention and Early Intervention (OAPEI) program operates under contract with the Los Angeles County Department of Mental Health to provide culturally competent mental health services to individuals ages 55 and older who have been exposed to trauma and/or experiencing the onset of a mental health problem.

WE BELIEVE IN A "WHATEVER IT TAKES" APPROACH IN SUPPORTING OUR MENTAL HEALTH CONSUMERS.

ADMISSION CRITERIA

OAPEI provides confidential assessment and early assistance for adults at risk for mental health problems in Los Angeles County Service Areas 7 and 8, including:

- Artesia, Bell, Bellflower, Bell Gardens, Cerritos, Commerce, Cudahy, Downey, East La Mirada, East Los Angeles, Gardena, Hawaiian Gardens, Hawthorne, Huntington Park, Inglewood, La Habra Heights, La Mirada, Lakewood, Lawndale, Long Beach, Lynwood, Montebello, Norwalk, Pico Rivera, San Pedro, Santa Fe Springs, or Whittier.



SERVICES

All services are person-centered with the goal of enhancing an individual's safety, health and quality of life. Services include, but are not limited to:

- Short-term individual counseling sessions at the office or in home on a case-by-case basis
- Linkage to community resources
- Outreach and engagement

**RESPECT.
RECOVERY.
RESULTS.**

WHAT WE DO

OAPEI consists of a diverse clinical team trained to assess and treat older adults in a recovery-focused environment. Our programs transform lives, generate measurable outcomes, and reduce financial costs.

COMMON LIFE ISSUES

- Family conflict and other relationship problems
- Loss, grief, and bereavement issues
- Caregiver stress
- Financial hardship
- Retirement
- Separation or divorce
- Medical problems
- Depression
- Anxiety
- Experiencing physical or emotional abuse
- Past trauma
- Unemployment
- Lack of social support